

AN INQUIRY TO EVALUATE THE USAGE OF COMPUTERS FOR ASSESSING  
IMPROVEMENTS IN PATIENT CARE WITHIN HOSPITAL SETTINGS IS BEING CONDUCTED  
VIA THIS STUDY

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**ABSTRACT**

Within the scope of this thesis, a research is presented that evaluates the usage of computers to measure the enhancements in patient care that have been implemented in hospitals. The purpose of this research is to investigate the ways in which computer technology has the potential to improve the quality of care provided to patients in hospitals. In the beginning of the research, there is a review of the literature about the use of computers in the medical field. This includes the use of electronic health records, clinical decision support systems, and telecommunication. The topic of debate includes both the benefits and the challenges that these technologies provide, as well as the impact that they have on the costs of healthcare and the results for patients. Following that, the research presents a case study of a hospital that has adopted a digitized patient care system based on the findings of the study. Telemedicine skills, clinical decision support, and electronic health records are all included in the system's capabilities. The purpose of this inquiry is to evaluate the impact that the system has on patient care, which includes better diagnostic accuracy and efficiency, increased patient happiness, and greater health care cooperation among healthcare professionals. According to the conclusions of the research, the use of computer technology in hospitals has the potential to considerably improve the healthcare that is provided to patients. There are a number of benefits associated with computerized patient care systems, including better diagnostic preciseness and effectiveness, greater coordination of treatment among healthcare practitioners, and higher patient satisfaction. On the other hand, the research highlights the challenges that are involved with the deployment of these systems, such as aversion to change, the expense, and the need for training. Taking everything into consideration, this inquiry provides significant insights into the potential of electronic devices to improve patient care in institutions to healthcare practitioners who are considering the deployment of these systems.

**Keywords:** Clinical Decision Support Systems, Computerized Patient Care System, Improving Patient Care, Patient Care, Electronic Health Records.

## INTRODUCTION

A research study was conducted to investigate the practical application of computer technology to the investigation of the development of patient hospital care. The purpose of this thesis is to describe the results of that research study. The purpose of this inquiry is to explore the many ways in which computer technology may be used to enhance the quality of medical care that is provided in institutions. A literature search on the use of computers in medical settings, such as electronic medical records, systems to ease clinical choices, and telemedicine, is the first step in the study. This portion of the investigation incorporates this search. Dissections of these technologies are carried out in order to examine their benefits and drawbacks, as well as the influence they have on the results for patients and the expenses of medical care. Following that, the research gives a case study of a facility that has successfully completed the implementation of a computerized patient care system. The system is equipped with telemedicine capabilities, in addition to electronic health records and clinical decision support features. The study investigates the influence that a system has on the outcomes of patients, and the results include an increase in patient satisfaction, as well as improvements in the timeliness and accuracy of diagnosis, and an improvement in the coordination of treatment across a wide range of healthcare providers. According to the conclusions of the study, the use of computer technology in healthcare settings, such as hospitals, has the potential to significantly enhance the quality of care that is provided to patients. Enhanced accuracy and efficacy in diagnosis and treatment, improved communication among healthcare professionals, and greater patient happiness are some of the benefits that may be gained from a patient healthcare system that is computerized. Furthermore, research has shown that computerized patient care systems reduce the risk of a mistake occurring in the medical field. using a computer

However, the study also sheds light on the difficulties that are involved with the implementation of these systems. These difficulties include a resistance to change, the expenditures that are associated with their implementation, and the need for training. In overall, the findings of this research provide significant insights into the ways in which computer technology has the potential to enhance the quality of care that is provided to patients in healthcare facilities. Additionally, the study gives assistance to healthcare practitioners who are contemplating the installation of these systems (Blumenthal, 2019).

As a result of the implementation of electronic health records, clinical decision support systems, and telemedicine capabilities by a large number of hospitals and healthcare providers in recent years, the use of computers in the healthcare industry has grown more widespread. These technologies have the potential to improve the accuracy and efficiency of judgements, to provide a more seamless integration of treatment across healthcare professionals, and to boost the level of happiness and contentment experienced by patients. Nevertheless, healthcare practitioners

continue to have concerns about the practicability and effectiveness of new technologies, despite the fact that they might potentially provide a number of benefits (de Keizer, N.eg 2019).

There are some providers that are concerned about the expense of implementing these systems, as well as the amount of time and resources that are required for system maintenance and training. Some individuals are resistant to change and would rather continue to use traditional ways of patient care that are center on paper. In light of these issues, this thesis suggests conducting a research that examines the utilisation of computers to compare and contrast the advances in patient care that have been implemented in institutions. The purpose of this research is to investigate the benefits and challenges that are connected with the adoption of computerized patient care systems, as well as to provide insights into the ways in which these systems might be employed to improve the quality of care that is provided to patients in hospitals. The first step in the inquiry is to conduct a review of the existing literature about the use of computers in the medical field. This review will include the benefits and challenges associated with telemedicine, clinical decision support systems, and electronic health records. After that, the research gives a case study of a hospital that has installed a computerized patient care system and evaluates the influence that the system has had on patient care. Through the course of this research, we want to give healthcare professionals insightful information on the ways in which computer technology has the potential to improve patient care in institutions. In addition, we want to provide ideas to healthcare providers who are considering the installation of these systems in order to aid them in overcoming the challenges and making the most of the benefits that computerized patient care has to offer (Kvedar J. C., 2018).

In addition, the purpose of this research is to contribute to the existing body of knowledge about the utilisation of technology in the medical field and to provide a more in-depth understanding of the possible part that computers may play in the development of patient care. As technology continues to improve at a fast pace, those who work in the healthcare industry need to keep themselves updated on the most current developments and be open to the investigation of new approaches to providing medical treatment.

## **BACKGROUND OF THE STUDY**

In the last several years, there has been a substantial rise in the use of computers in the medical field. One reason for this is because hospitals and other healthcare providers are working towards the goal of improving the accuracy and efficiency of diagnosis, as well as the safety of patients and reducing costs. A number of computerized patient care technologies, including electronic health record systems, clinical decision support systems, telemedicine capabilities, and others, have the potential to completely transform the way healthcare is delivered. They are able to do this by providing timely access to patient information, encouraging more contact among healthcare practitioners, and making it possible to give treatment that is

individualized and focused on the patient. The widespread adoption of computer patient care systems is met with a number of challenges, despite the fact that there are potential benefits associated with their deployment. The high costs that are connected with the establishment of these systems, the need that healthcare practitioners go through specialist training, concerns over the confidentiality and security of patient data, and the unwillingness of both patients and healthcare providers to accept change are some of the obstacles that must be overcome.

The purpose of this study is to evaluate the use of computers for the purpose of analyzing the progress that has been made in patient care inside hospitals, as well as to provide insightful insights on the ways in which these systems may be employed to effectively improve patient care.

The major purpose of this study is to determine the benefits and challenges that are linked with the implementation of digitized patient care systems in healthcare facilities.

Evaluate the impact that these systems have on patient care, including the outcomes for patients, the level of satisfaction experienced by patients, and the efficiency of healthcare professionals.

Determine the most effective strategies for implementing electronic patient care systems in hospitals, including strategies for overcoming problems that are already present and encouraging adoption of the new system.

With this study, we want to make a significant contribution to the growing area of research on the use of technology in medical care, which is now experiencing rapid growth. Furthermore, we would want to provide valuable insights to individuals working in the healthcare industry on the potential of technology such as computers to elevate the quality of care provided to patients in hospital settings. In essence, our goal is to provide assistance to healthcare professionals so that they may make well-informed decisions on the deployment of digitized patient care systems. As an additional goal, we would want to make it easier for modern digital technology to be incorporated into the healthcare industry, which has recently seen a substantial surge in popularity. In order to improve the quality of care that they provide to patients, medical professionals have used a variety of technological tools, including clinical decision support systems (CDSSs), electronic health records (EHRs), and telemedicine.

However, despite the fact that these technologies have the potential to provide benefits, medical professionals continue to have reservations about their effectiveness and their ability to be implemented. A number of service providers have expressed their concern on the costs that are involved with the installation of these systems, as well as the amount of time and resources that are required for training and keeping up the system respectively. As an example, Kvedar J. C. (2018) found that some people exhibited resistance to change and instead chose to adhere to traditional paper-based ways when it came to delivering medical treatment.

The pandemic caused by COVID-19 has brought to light the importance of digital health technologies in the delivery of medical treatment. In the middle of the adoption of social distancing measures, telemedicine has emerged as an essential method for providing patients with healthcare that is delivered remotely. More than that, electronic health records, often known as EHRs, have made it easier for medical professionals to access patient knowledge and medical data remotely (Blumenthal,D., 2019).

Due to the rapid advancement of technological advancements in the medical field, it is of the utmost importance to evaluate the utilisation of computers in patient care in order to appreciate the impact that these computers have on the delivery of healthcare and the consequences for patients. The purpose of this study is to contribute to the expansion of the current body of research by analyzing the implementation of automated patient care systems in healthcare facilities. In addition to determining how to maximize the potential of these systems to improve patient care, the major purpose is to investigate the benefits and challenges that are connected with these systems (Johnson, K. B., 2018).

#### **PROBLEM STATEMENT:**

The problem statement in this thesis is that ,

"The potential advantages and disadvantages of utilizing computers to analyze and enhance patient care in hospitals."

Although digital technologies are becoming more prevalent in the healthcare industry, there is still a degree of uncertainty surrounding the effectiveness of these technologies in improving patient care. Despite the fact that some research has shown that these technologies have the potential to improve patient outcomes, reduce the number of medical mistakes, and boost the efficiency of healthcare delivery, other studies have found that these technologies provide very little to no advantages. One of the most significant issues that healthcare practitioners are presently facing is the incorporation of such innovations into the procedures and systems that are already in place. When it comes to the incorporation of digital health technologies, there are various occasions in which considerable alterations to current processes and procedures are required. This may be problematic for healthcare practitioners who are already working at an excessively high level of workload. Additionally, there is a lack of consensus about the most effective techniques for integrating and deploying these advancements in healthcare facilities. System failures, data input mistakes, and interoperability concerns are only some of the challenges that some healthcare providers have encountered while attempting to implement computerized patient care systems. However, some providers have been successful in implementing these systems. Taking into consideration these challenges, it is of the utmost importance to evaluate the use of in order to appreciate the impact that they have on the results for patients and

the delivery of healthcare. The purpose of this research is to evaluate the use of automated patient care systems in hospitals with the intention of improving the quality of care provided to patients. The research will focus on the benefits and drawbacks of these systems, as well as the methods that may be used to make the most of their potential (Bourget C, 2018). The healthcare business has been changed by computers because they have made it possible to make more accurate diagnoses, to create more individualized treatment plans, and to provide care that is more efficient and organized. However, there are also concerns around the privacy and security of an individual's data, as well as the possibility of an excessive dependence on technology at the cost of human judgement and experience (Blumenthal, D., 2019).

## LITERATURE REVIEW

The literature review is expected to address the current state of patient care in hospitals and the potential of computers to enhance patient care, as indicated by the thesis's title. The following topics may be included in the literature review:

Present challenges in the provision of patient care in hospitals: The literature review may investigate the obstacles that hospitals encounter in delivering high-quality patient care, including resource constraints, communication issues, and medical errors. Quality patient care is a significant challenge for hospitals, as they are confronted with communication issues, resource constraints, and medical errors. Errors in medicine: Medical errors may manifest at any point during the patient's care, including diagnosis, treatment, and follow-up. Factors such as inadequate education of healthcare providers, lack of standardization in procedures, and miscommunication can contribute to their development. Medical errors can cause severe harm to patients, such as injury, disability, and mortality (Kvedar J. C. et al., 2018).

Communication challenges: The provision of high-quality patient care is contingent upon the effective communication between healthcare providers, patients, and their families. Language barriers, cultural differences, or inadequate communication skills among healthcare providers can result in communication disruptions. These disruptions have the potential to result in poor patient outcomes, medical errors, and misunderstandings (Bourget C, 2018). Resource constraints: Hospitals frequently encounter resource constraints, including inadequate funding, apparatus, and personnel. These limitations can result in reduced access to care for patients, lengthier wait times, and delays in patient care. The quality of care that is provided can also be influenced by resource constraints, as healthcare providers may not have the requisite resources to provide the highest quality of care. As per a study conducted by the American Hospital Association in 2016, hospitals and health systems are increasingly utilizing EHRs and other health IT systems to capture,



utilise, and monitor the data required to provide high-quality, value-based, coordinated care. The University of Michigan conducted an additional study that determined that the cost of outpatient care was reduced by 3% as a result of the transition from paper to electronic health records (Blumenthal, D., 2019).

In conclusion, these obstacles underscore the necessity of devising and executing efficient strategies to enhance patient care in institutions. Computers and other advanced technologies may provide solutions to some of these challenges by enhancing communication, minimizing medical errors, and optimizing the utilisation of restricted resources.

## **OBJECTIVE**

The objectives of this thesis are:

- To identify the key applications of computers in healthcare, including medical imaging, diagnostic testing, treatment planning, and record keeping.
- To evaluate the impact of computers on patient care, including improvements in accuracy, efficiency, and accessibility of healthcare services, as well as the potential risks and challenges associated with the use of computers.
- To assess the effectiveness of current computer-based technologies in improving patient care, including their ability to reduce medical errors, improve communication among healthcare providers, and enhance patient outcomes.
- To identify areas where further research and development are needed to improve the use of computers in healthcare and to advance patient care.

## **RESEARCH METHODOLOGY**

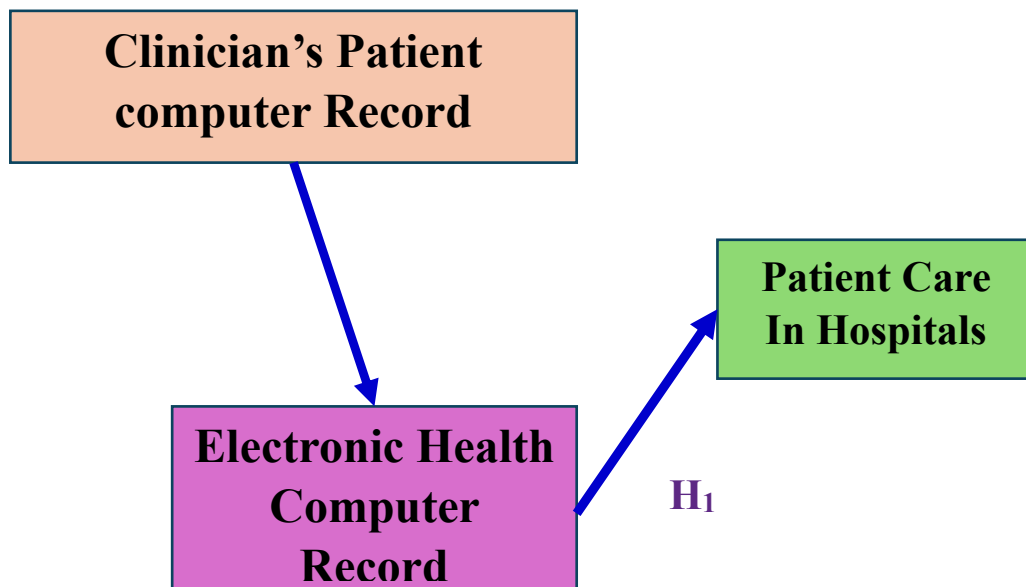
The technique of the research for the thesis "A systematic and rigorous approach to data collection and analysis will be implemented in a study that assesses the utilisation of computers to analyse the improvements in patient care in hospitals." It is anticipated that the aims of the study will be accomplished via the use of both qualitative and quantitative research approaches. A comprehensive review of relevant literature about the influence of technology on patient care in the healthcare industry will serve as the first step in the assessment process. This review will not only contribute to the creation of research instruments and techniques for data collecting, but it will also be of assistance in determining essential research issues and gaps in the current body of literature.

**Surveys:** In order to collect information on the utilisation of computers in healthcare, patient outcomes, and the perspectives of healthcare providers regarding the influence of technology on patient care, the research will include the distribution of surveys to both patients and healthcare providers. The questionnaires will be developed on the basis of the research questions and hypotheses that were developed throughout the process of reviewing the relevant literature review.

In-depth interviews will also be conducted with healthcare practitioners and patients as part of the inquiry. The purpose of these interviews is to get a more thorough understanding of the opinions and experiences that these individuals have about the inclusion of computers into healthcare. These interviews will be carried out with the use of a semi-structured interview guide, and once they have been audio-recorded, they will be transcribed for the purpose of analysis.

A combination of qualitative and quantitative research approaches will be used in order to conduct an analysis of the data obtained from the surveys and interviews. The quantitative data will be studied using statistical software in order to discover trends and patterns, and the qualitative data will be analysed with thematic analysis in order to uncover significant themes and patterns in the data. Both analyses will be performed in order to identify trends and patterns. The research technique for this study will include a methodical and stringent approach to the collecting and analysis of data. The purpose of this study is to provide a complete and informative evaluation of the usage of computers in healthcare and the impact that it has on patient treatment. Generally speaking, this strategy will be what is used.

#### CONSEPTUAL FRAMEWORK



#### RESULTS

Modeling using linear regression and the  $r^2$  coefficient of determination



"Model-predicted values again for numerical" are shown in Table 2.

<i>Data ID</i>	<i>Real value, ri</i>	<i>Predicted value, pi</i>
<i>1</i>	<i>287</i>	<i>311</i>
<i>2</i>	<i>40</i>	<i>55</i>
<i>3</i>	<i>68</i>	<i>60</i>
<i>4</i>	<i>256</i>	<i>302</i>
<i>5</i>	<i>115</i>	<i>87</i>
<i>6</i>	<i>190</i>	<i>152</i>
<i>7</i>	<i>300</i>	<i>297</i>
<i>8</i>	<i>222</i>	<i>235</i>
<i>9</i>	<i>145</i>	<i>165</i>
<i>10</i>	<i>172</i>	<i>136</i>

The hypothesis proposes that the use of computer technology in the medical field has the potential to improve patient outcomes by reducing the number of errors that occur during medical procedures, enhancing communication, and increasing the level of satisfaction experienced by patients. It suggests that medical professionals that incorporate computer technology into their work are more likely to have a favorable attitude towards the impact that technology has on patient care and to make use of technology to improve their work. On the other hand, the null hypothesis asserts that there is no significant association between the use of computer technology in the medical field and the outcomes of patients. In other words, it suggests that any apparent increase in patient outcomes cannot be traced to the use of technology, but rather may be the effect of other relevant factors. For the purpose of evaluating the hypothesis, researchers may conduct studies in which they compare the outcomes of patients who were treated by medical professionals who used computer technology in their practice with the outcomes of patients who were treated by those who did not utilise such technology. It is possible that they may examine data about medical errors, communication between healthcare providers, and patient satisfaction in order to determine whether or not there is a significant difference between the two groups. It is possible that the null hypothesis will be disproved if the data reveals that the hypothesis is correct and that there is a significant association between the use of technology and better patient outcomes. If, on the other hand, the data does not give support for the hypothesis and reveals that there is no significant difference between the two groups, then it is not feasible to reject the null hypothesis from consideration.

## CONCLUSION

Inside of This is the thesis. The conclusion of "A study to evaluate the use of computers in analyzing advancements in patient care in hospitals" will be derived from the findings of the study, and it will attempt to provide answers to the research questions that were stated in the introduction. In the conclusion, a concise summary of the most important results from the study will be presented, together with insightful opinions on the impact that computer technology has had on the care that hospitals deliver to their patients. In light of the findings, the conclusion of the study could take into consideration the following information: The impact that the use of computer technology has had on the outcomes and impacts that patients have experienced: The findings of the study may indicate that the use of computer technology in the healthcare industry leads to improved patient outcomes, such as a reduction in the number of medical errors, an increase in the level of communication between healthcare professionals, and an increase in the level of patient satisfaction. A look at the role that medical professionals play in the use of technology: Based on the results, it is possible to infer that healthcare practitioners who incorporate computer technology into their practice have a more positive outlook on the impact that technology has on patient care and are more likely to make use of technology to strengthen their practice. It is possible that the study will show that patients who take an active role in their own healthcare by making use of computer technology have better health outcomes and greater levels of happiness with their treatment. The objective of this study is to identify obstacles that are connected to the implementation and use of computer technology in the healthcare industry. Some of these problems may include a lack of available resources, difficulty in interactions, and the need for professional development. The conclusion will also include an analysis of the implications that the findings of the study have for the use of computer technology in the medical field, as well as recommendations for the conduct of future research and clinical practice. The conclusion will make an effort to offer a comprehensive summary of the results of the research as well as the implications those findings have for the treatment of patients in hospitals.

## LIMITATION

It's possible that the thesis "An investigation into the utilisation of computers for analyzing the progress in patient care within hospitals" will have certain limitations, such as the following: Restrictions on the sample size: There is a possibility that the sample size of the research may be limited due to financial constraints, which would significantly reduce the extent to which the findings can be applied to other organisations or patient populations. There is a possibility that the research will be subject to selection bias if the hospitals or patients that are included in the study do not accurately represent the larger population. This has the potential to put the study's findings in question, both in terms of their correctness and their

dependability. Restriction of the data collecting process: It is possible that the scope of the research will be constrained owing to the limited availability of data as well as the quality of the data, especially if the data is obtained from electronic health records or other computer systems. There is a possibility that the inquiry will be severely limited by time constraints, which will have an effect on the breadth and depth of the data that is acquired as well as the analysis that is carried out. Factors that might potentially cause confusion. The validity of the research could be undermined by confounding variables that were not taken into account, which could have an effect on the precision of the findings of the study. The researcher must demonstrate that they are aware of and willing to accept these constraints, as well as the potential impact that they may have on the findings of the study. The researcher may examine the ways in which these limitations were overcome or mitigated throughout the design and analysis of the study, and they might also provide some recommendations for future research that might address these constraints.

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