

AN INVESTIGATION INTO LOCATING AND OVERCOMING THE OBSTACLES THAT PREVENT ENTREPRENEURS FROM MAKING USE OF MANAGEMENT ACCOUNTING INFORMATION.

Zhang Xiao<sup>1</sup>, Syed Ahmed Salman<sup>1</sup>

<sup>1</sup>Lincoln University College, Petaling Jaya, Malaysia.

**ABSTRACT**

Management accounting data helps one make wise choices, distribute resources effectively, and guarantee long-term profitability of a business. Many companies have great difficulty implementing it even if it is very beneficial. The main objective of this research is to identify the factors preventing company owners from using management accounting as it deserves. Common misconceptions about the intricacy of the material, limited financial literacy, and general ignorance of the value and benefits of management accounting are those of miscommunication. Moreover, especially in small businesses, financial concerns can prevent entrepreneurs from using accounting systems or hiring professionals. Many business owners put off establishing official accounting systems for concern of running out of time or money as everyday operations of the company are of great significance. Although these are all management accounting tools that businesses should use more, budgeting, financial forecasting, and cost analysis are typically neglected in favour of satisfying their current operational needs. We must particularly educate individuals, streamline accounting tools, and explain them how these behaviours will save money over time if we are to overcome these obstacles. By reducing these challenges, entrepreneurs may raise their business outcomes, decision-making abilities, and visibility of firm performance. This study helps us find areas where knowledge and practice are lacking and provides answers to enable entrepreneurs to more extensively use management accounting information and support sustainable firm growth.

**Keywords:** Management accounting information, entrepreneurs, sustainable business growth, cost analysis, barriers.

**INDRODUCTION**

There is enormous potential for small businesses to reshape economic life and provide new employment opportunities on a global scale. In order to boost economic development, it is crucial to assist small businesses in expanding and succeeding. Financial planning and control are critical success elements for small firms, according to previous studies. Despite small businesses' important role in the economy, research shows that very little is known about how much they rely on management accounting (MA) and management accounting information (MAI). The

application of MAI is contingent upon one's own comprehension and attitude towards this data, since small business owners are often the only ones accountable for management tasks. Researchers use quantitative technique to answer their queries. An extensive overview of MAI utilisation in small firms from a broader viewpoint has been provided by combining two sets of survey data obtained via collaborative initiatives. In spite of this, the findings of this study indicate that business owners value MAI and possess an understanding of its relevance for efficient management. There are four unique types of business owners that were discovered via the analysis of stories utilising the MAI research method. Novices with an eye towards the future, picky programmers, in-depth analysts, and dissatisfied slackers. Regarding the function of MAI in management, business owners in each of these groups have rather different views. The focus of MAI's work shifts from aiding with company growth to helping with profitability assessments and management in general, depending on the kind of entrepreneur. A service quality gap with Resources was discovered when studying the challenges linked to MAI services. On top of that, the MAI service that is provided and how it is perceived are affected by how accountants and entrepreneurs see one other (Gumbiner, 2023).

### **BACKGROUND OF STUDY**

Management accounting is growing in relevance for entrepreneurial decision-making and firm growth in the frenetic, competitive corporate environment of today. Many company owners, particularly those of SMEs, find it challenging to include management accounting nevertheless. Usually unable to effectively utilise management accounting data, businesses in this sector miss opportunities to decrease expenses, assess performance, and develop strategic goals. Usually lacking the time and resources to achieve long-term objectives, entrepreneurs are highly preoccupied with daily operations. Professional management accounting systems might appear to be a luxury to company owners under these restrictions. Furthermore, many start up owners might overlook the advantages of management accounting as they see it as a complex and costly strategy only major businesses can afford. Lack of financial understanding might prevent them from using resources to acquire, assess, and use financial data in decision-making. Many individuals' base judgements on gut emotions or unofficial methods because hiring accountants, purchasing accounting software, and learning accounting concepts might be fairly costly. Without reliable accounting data, entrepreneurs may struggle to optimise profitability and business growth. For businesses, operations versus financial planning and analysis could be challenging to balance. Management accounting appears to be less relevant under this structure as sales, marketing, and customer service take front stage. Management accounting methods include budgeting, cost analysis, and financial forecasting may assist to improve company sustainability and efficiency even if many business owners are not aware of how. Should these challenges be addressed, managers might make decisions guided by management accounting data, improve financial performance, and guarantee long-term viability

of their businesses. This article looks at the elements that, given time and budgetary constraints, prevent businesses from using management accounting data as efficiently as they may like. The paper addresses these limitations and suggests how managers should use management accounting strategies to improve the performance of their businesses (Elbanna & Hossain, 2022).

### **PURPOSE OF THE STUDY**

Emphasising the challenges coming from limited time and resources, this research aims to ascertain the elements preventing firms from using management accounting data as necessary. This research seeks to ascertain these challenges and provide remedies so that company owners may ensure long-term success, enhance performance of their companies, and make better judgements.

### **LITERATURE REVIEW**

Based on the body of current research, some themes relevant to the goals of this research help to classify the literature review chapter in order to provide this summary. Every article tackles the MAI phenomena from many angles. First, a review of the essential phrases pertinent to this dissertation helps to create the unique study environment. The method of literary investigation follows thereafter. Third subchapter describes objectives of this research, that is, the small firms debating the traits typical of small businesses and their impact on the management accounting information use in SMEs. Furthermore, discussed to backdrop the study issue are the most common management accounting techniques used in SMEs and the recognised difficulties and constraints for MAI implementation. Given that accountants are the main entity from whom MAI is most usually sought in small businesses, their perspective and function is also explored in this context. At last, MAI is also investigated from the standpoint of service quality theories in order to grasp a better knowledge of the deficiencies of management accounting information usage in SMEs. Service quality models are discussed to help to better grasp the nature of the difficult interaction between entrepreneurs and their accountants in small enterprises, particularly after the implementation of MAI, is often characterised by external accountants (Sjögren et al., 2014), with research indicating significant conflict and a lack of alignment between accounting service providers and their clients. (Lukka & Vinnari, 2014) distinguish between domain theories and method theories in management accounting research, with the latter serving as the theoretical framework for examining the former (domain) theory.

### **RESEARCH QUESTION**

How do resources constraints impact an entrepreneur's ability to effectively utilize management accounting information?

### **METHODOLOGY**

The researchers conducted an inquiry over a four-month period to gather data. The implementation of the cross-sectional design required the collection of data at a singular point in time, which proved to be both efficient and cost-effective. Various organisations in China were tasked with doing the study. The researcher used a quantitative method due to limited resources and a constrained timeframe. All respondents were contacted for the study using a random sample technique. A sample size of 600 was calculated using Rao Soft. Individuals confined to wheelchairs or unable to read and write would have the survey questions articulated by a researcher, who would thereafter transcribe their responses verbatim on the survey form. As participants awaited the completion of their surveys, the researcher would elucidate the study and address any enquiries they could possess. Occasionally, individuals are requested to complete and return surveys concurrently.

### **SAMPLING**

Research participants completed questionnaires to provide data for the study. Utilising the Rao-soft tool, researchers ascertained a study sample of 530 individuals, prompting the distribution of 600 questionnaires. The researchers received 567 responses, excluding 17 for incompleteness, resulting in a final sample size of 550.

### **DATA AND MEASUREMENT**

A questionnaire survey was the primary source of information for the study (one-to-one correspondence or Google Forms survey). The questionnaire had two distinct sections: (A) demographic data obtained from both online and offline sources, and (B) answers to attributes assessed using a 5-point Likert scale. Secondary data was obtained from many sources, mostly online.

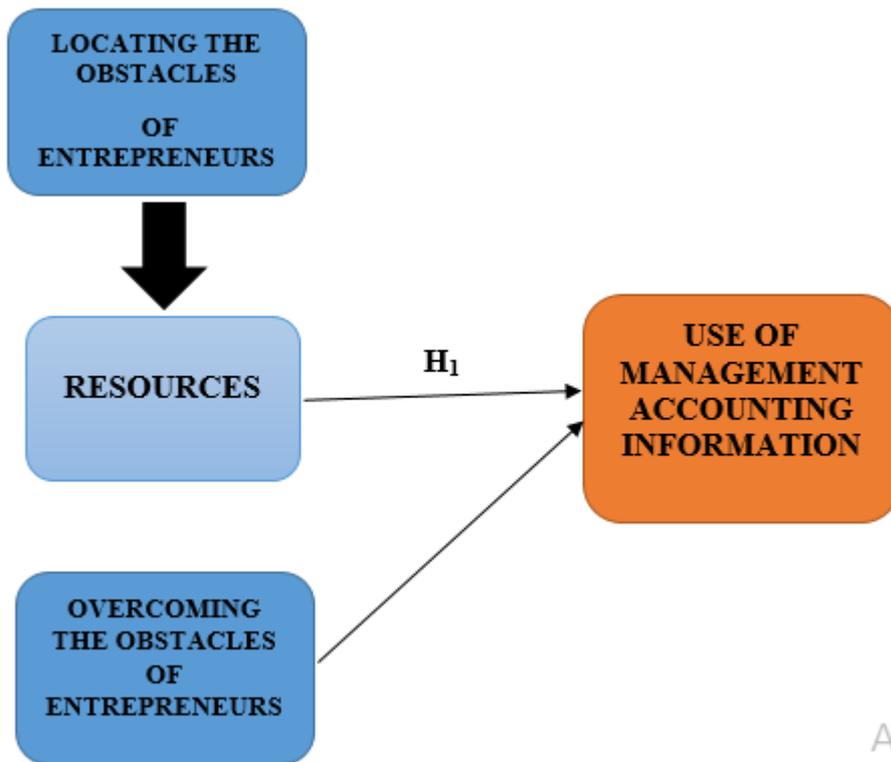
### **STATISTICAL SOFTWARE**

Statistical analysis was conducted using SPSS 25.

### **STATISTICAL TOOLS**

A descriptive analysis was performed to comprehend the data's fundamental structure. A descriptive analysis was conducted to comprehend the fundamental characteristics of the data. Validity was evaluated by factor analysis and ANOVA.

CONCEPTUAL FRAMEWORK



RESULT

**Factor Analysis:** When applied to a set of measurement items, Factor Analysis (FA) may confirm their basic component structure. Theoretically, factors that are not immediately obvious to the naked eye can influence the observed variables' scores. An approach that is driven by models is the accuracy analysis (FA) technique. The main objective of this study is to establish relationships between visible occurrences, their underlying causes, and measurement mistakes. One way to determine whether data is suitable for factor analysis is to use the Kaiser-Meyer-Olkin (KMO) Method. We check whether the sample is large enough to adequately represent the whole model and each individual variable inside it. The statistical measures quantify the extent to which many variables may share variance. Data with smaller percentages tend to be more suitable for factor analysis.

KMO returns integers between zero and one. Sampling is deemed adequate if the KMO value falls within the range of 0.8 to 1.

It is necessary to take remedial action if the KMO is less than 0.6, which indicates that the sampling is inadequate. Use your best discretion; some authors use 0.5 as this, therefore the range is 0.5 to 0.6.

If the KMO is close to 0, it means that the partial correlations are large compared to the overall correlations. Component analysis is severely hindered by large correlations, to restate.

Kaiser’s cut-offs for acceptability are as follows:

A dismal 0.050 to 0.059.

0.60 - 0.69 below-average

Typical range for a middle grade: 0.70-0.79.

Having a quality point value between 0.80 and 0.89.

The range from 0.90 to 1.00 is stunning.

**Table 1: KMO and Bartlett’s Test.**

<b>KMO and Bartlett's Test</b>		
<b>Kaiser-Meyer-Olkin Measure of Sampling Adequacy.</b>		.870
<b>Bartlett's Test of Sphericity</b>	<b>Approx. Chi-Square</b>	3252.968
	<b>df</b>	190
	<b>Sig.</b>	.000

The overall significance of the correlation matrices was further confirmed by using Bartlett’s Test of Sphericity. A value of 0.870 is the Kaiser-Meyer-Olkin sampling adequacy. By using Bartlett’s sphericity test, researchers found a p-value of 0.00. A significant test result from Bartlett’s sphericity test demonstrated that the correlation matrix is not a correlation matrix.

## **INDIPENDENT VARIABLE**

**Locating the obstacles of entrepreneurs:** The expression “locating the obstacles of entrepreneurs” refers to appreciating and knowing the many difficulties experienced by entrepreneurs when they work towards their corporate goals. External components that might cause problems include market swings, legal disputes, and economic considerations; yet, there are also internal elements that could be relevant. A lack of resources, knowledge, or skills would be one internal reason. By use of this list, academics and business executives may better grasp the particular challenges that companies face in trying to implement best practices, expand their business, and render wise decisions. Considering elements like time, money, and knowledge of the advantages of accounting systems that hinder the efficient use of financial data helps us to spot these challenges within the management accounting paradigm. First identification of these difficulties is essential to enable firm owners to make wise judgements.

## INDIPENDENT VARIABLE

**Overcoming the obstacles of entrepreneurs:** “Overcoming the obstacles of entrepreneurs” means doing everything you can to enable business owners to surmount their many difficulties. Identifying the causes of issues—such as inadequate resources, expertise, time, or understanding—then helps one to create plans to solve these difficulties. To go over these challenges, one might combine knowledge on personal money, creative management, asking for help from others, and emphasising on the most important chores for corporate success. Overcoming these obstacles could help entrepreneurs improve their operations, make better decisions, and establish more environmentally responsible company policies. Long term success and corporate growth are results of this (Sun & Xu, 2023).

## DEPENDENT VARIABLE

**Use of management account information:** In management accounting, both financial and non-financial information may enhance organisational decision-making, planning, and control. Management accounting supports company owners and managers with budgeting, cost control, price setting, performance evaluation, and resource allocation whereas financial accounting focusses reporting to outside parties. If businesses are to reach their objectives, they may use management accounting data to analyse profits, pinpoint areas for cost reduction, estimate future financial performance, and fairly distribute resources. Better financial management, strategic planning, and decision-making made possible by this data-driven approach help the company to be typically profitable and to have room for development (Ziaee & Riahi, 2022).

## FACTOR

**Resources:** Resources of a corporation or any organisation consist of all the tools, supplies, and knowledge required for its operations and upkeep. These materials might fall under informational (data, knowledge, and technology), physical (machines, tools, and facilities), financial (capital, money, and investments), or human (skilled labour and expertise). Good management and resource allocation help companies to fulfil demand, operate with efficiency, and keep a competitive advantage thereby enabling them to reach their goals. Businesses may maximise their resources in many ways: increase profitability, lower waste, and maximise output by means of efficiency. This then helps them to develop and succeed going forward (Brown & Richards, 2020).

**The relationship between Resources and Use of management account information:** The two go hand in hand as management accounting is basically a treasure of ideas for maximising the resources at hand. Tools offered by management accounting enable managers and company owners to maximise their resources—money, time, and supplies. By examining cost structures, resource use,

and performance measurements to identify waste and inefficiencies, management accounting data may, for example, help companies maximise their assets. By means of planning and budgeting, the knowledge and expertise of management accountants also ensures that existing resources are being utilised effectively, therefore enabling their alignment with strategic goals. Companies might use it as a road map for determining how much money to commit to projects such new technology, manpower, or manufacturing process enhancement. Management accounting offers managers a complete perspective of resource costs and expected returns, therefore helping them to maximise their resources. Effective operations, cost-minimizing, and goal-attainment in the face of limited resources depend on a corporation using management accounting data efficiently (Ferreira & Ferreira, 2021).

On the basis of the above discussion, the researcher formulated the following hypothesis, which was analyse the relationship between Resources and Use of management account information.

**H0<sub>1</sub>: There is no significant relationship between Resources and Use of management account information.**

**H<sub>1</sub>: There is a significant relationship between Resources and Use of management account information.**

**Table 2: H<sub>1</sub> ANOVA Test.**

<b>ANOVA</b>					
<b>Sum</b>					
	<b>Sum of Squares</b>	<b>df</b>	<b>Mean Square</b>	<b>F</b>	<b>Sig.</b>
<b>Between Groups</b>	39588.620	215	5655.517	611.212	.000
<b>Within Groups</b>	492.770	534	5.356		
<b>Total</b>	40081.390	549			

In this study, the result is significant. The value of F is 611.212, which reaches significance with a p-value of .000 (which is less than the .05 alpha level). This means the “**H<sub>1</sub>: There is a significant relationship between Resources and Use of management account information.**” is accepted and the null hypothesis is rejected.

## **DISCUSSION**

The resources one has at hand greatly affect the degree to which management accounting data matches an entrepreneurial organisation. Data gathering, appraisal, and usage in management accounting demand for money, time, people, and technology. Many businesses struggle greatly in handling limited resources. Many small firms, with little resources, might think they cannot afford sophisticated systems, qualified accountants, or accounting software. Thus, owners of companies

dependent on simplified approaches of financial monitoring may restrict their capacity to utilise management accounting data for informed decision-making. Human resources provide another challenge; many owners of businesses simply lack the time or knowledge to handle challenging accounting chores. Entrepreneurs operating smaller companies are fairly unusual in being allocated accounting chores when a dedicated staff is not available because of their inadequate education and expertise in the field. Time restrictions worsen the problem as everyday activities already overburden company owners and they lack time to dedicate to accounting procedures or future financial planning. Restricted access to certain technological solutions might be challenging as some business owners just cannot afford to replace with more efficient accounting systems. Accounting software on the cloud, simplified accounting systems, or outsourced accounting services are among reasonably priced alternatives that can assist businesses solve resource-related issues. Their financial status should be well investigated; these ideas will help to distribute resources. Management accounting may enable companies to maximise their resources so that they could make better choices, therefore supporting sustainable development.

### **CONCLUSION**

Studies indicate that because they lack the resources to use management accounting data, businesses are not doing so. Restraints in resources, time, people, and technology compromise the efficient use of management accounting methods. Still, these challenges are really easy to get around. Company owners may educate themselves, provide competitive accounting solutions, and gradually incorporate accounting ideas into their operations to meet these obstacles. Last but not least, smart management accounting practitioners who maximise their resources will discover that their financial results, decision-making, and capacity to assist in the continuous expansion of their companies will all be better. Companies that overcome these obstacles will be more suited to use management accounting, negotiate the complexities of corporate management, and guarantee long-term success.

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